

**“Committed to provide Customer Satisfaction by measuring customer perception”**

## WE BELIEVE

At CI, our approach to business is delivered from core values which are integral to our work culture and which guide our business strategy. At CI, we pledge not to compromise on our core values even in the most demanding circumstance.



### Knowledge

Expertise based on knowledge driven platform is our central core value. Being in the IT industry, we are committed to ensure that our domain knowledge is always in depth and relevant. This motivates us to see beyond the obvious and implement the best solution for our customers. We upgrade our knowledge and expertise by continuously investing in trainings and certifications.

### Happiness

Happiness of a CI employee is a sense of belongingness and the knowledge that one is a valuable part of the organization. We will strive to ensure the happiness of our employees by offering challenging assignments, better career opportunities and by building a culture where every individual feels valued.

### Process

We strongly believe that well defined processes are central to delivering consistent quality & better efficiency, and that every small process can add to the overall excellence of the project. Following a process driven approach, ensures to deliver an overall excellent business experience to our customers,, partners & employees.

### Trust

Trust embodied is a crystal clear droplet of water represents transparency and is of paramount importance to us In our relationships with customers, partners and employees. We are committed to approach every engagement with honesty and openness, thus, building long term enduring relationships.

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## ABOUT CI INFOTECH PVT LTD



CI Infotech Pvt Ltd is a strategic system integration firm which aims to bridge the gap between business needs and the world of IT solutions. CI Infotech is one of the leading IT system integrator in the country and has a rich experience of over 23+ years. Head quartered in New Delhi, we have spent the last 20 years serving the needs of the fast-growing IT industry. Since our inception in 1996, our team of experts have diligently ensured that we align the IT solutions to meet the business needs of enterprises with agility and precision. We are global, and our customer base spans across industries on the worldwide map.



CI has wed the best in-class global processes and kept in pace with the evolving needs of its customers & the ever changing stride of the IT industry. CI measures its success only by the satisfaction level of its customers and associates. CI has always believed in quality support than quantity support which is the reason that our company growth is consistent over all these years. CI infotech has the following certifications, i.e., ISO 9001:2015, ISO 20000-1:2011 & ISO 27001:2013 for the provision of Hardware, Application Software Solutions and Managed IT Services



CI Infotech Pvt Ltd is self-driven and regulated by best IT practices which focuses on a customer-oriented approach of impeccable standards on operational excellence, seamless integration of project aspects and tailored made solutions according to the customers needs. We have been passionately delivering customized business solutions that help organizations accelerate revenue growth, increase market penetration, optimize operating costs and improve employee productivity, by embedding communication in their business processes.



Armed with over 200+ IT Professionals with necessary technical skills and certificates with overall strength, we are able to undertake any size of the project and are able to execute them gracefully.

We help our customers to produce more, better, faster, and at a lower cost, while simultaneously and continuously finding ways to add value to their business environment.

CI has the expertise to drive both business and technology strategies forward. The vast experience with varied clients has equipped CI with the necessary knowledge base and best business practices to help engineer the right value proposition for all the business needs.

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## INFRASTRUCTURE BUILD SERVICES

Having a steadfast IT infrastructure is the pride of any leading corporate today. Though this seems to be an easy thing to say, achieving it may become far from reality. CI Infotech provides a wide variety of services to design, implement and operate your IT infrastructure. To ensure that this does not remain only a dream for its customers, CI with an experience of over two decades and team of over two hundred plus individuals, bestows a whole range of best of class infrastructure products. CI assists I acquisition of all the elements of concurrent infrastructure viz :

- Servers
- Storages
- Desktop, Laptops & Workstations
- Network & Security
- Messaging Infrastructure
- Audio & Video Conferencing
- UPS



## INFRASTRUCTURE MANAGED SERVICES

CI IMS understand the criticality of your business operations and offers a full spectrum of Managed IT services to keep your business in the pole position. CI helps organizations focus on their core competence by taking over technology support and IT Infrastructure completely and thereby releasing resources involved in day to day IT management. CI provides Managed Services compliant to ITIL & Technology solutions. Using a web based call management system and SLA driven service delivery, we give our clients world class service, enabling organisations to outsource their technology implementation and management, thus freeing CIOs from IT management and helping them focus on using IT to deliver more business benefits to the customers.

- Help Desk & Desktop Management (DMS)
- Server Management & Server OS Administration
- Mail /Messaging System Administration
- Network Management
- Backup & Restore
- Vendor Management Configuration/ Asset Management
- Anti Virus Management & Control
- Break Fix Maintenance Management (Comprehensive AMC)

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# Enterprise Solutions



The enterprise solution division at CI is envisaged to help you focus on fundamental as well as emerging IT issues as you develop and execute plans to respond to stakeholder expectations. Our services are based on insights into how leading organizations prioritize their efforts to ensure that IT investments provide maximum security and risk management in the most cost effective manner.

Enhance efficiencies and maximise the value of IT investments with our Enterprise solutions that are designed to meet your unique needs. CI's Enterprise solutions group consists of a dedicated, customer focus consultants who can help you build your business solutions quickly and cost effectively. We offer tailor made solutions to your enterprise IT needs, be it in design, consulting, development, implementation, audit, assessment or project management.

## **Our Professional Services Includes :**

- Data Center Design & Integration
- Network Design & Integration
- Microsoft Practice
- LINUX Practice
- ITIL Practice



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## CLOUD SERVICES

CI Infotech with its experience and technical proficiency of over two decades in the IT industry offers highly beneficial cloud computing services to its clients. We provide both customised and cost effective solutions, therefore, ensuring greater productivity and increased efficiency for your business.

Our consultants have rich expertise in architecture designs, deployment and migration of cloud computing services using the desired technology. We ensure enterprises with higher scalability, agility, mobility, security and accessibility to their cloud infrastructure.

Our cloud services include :

- Cloud advisory and assessment
- Cloud Migration & DR
- Design and Build Cloud Infrastructure
- Cloud Backup
- Cloud Billing Management



## RPA, AI & AUTOMATION

The world is evolving and so are the businesses, thus, leading to the fourth industrial revolution, that is Digital Transformation. Digital transformation marks a radical rethinking of how an organization uses technology, people and processes to fundamentally change business performance.

We support digital initiatives for building an intelligent enterprise through a wide range of capabilities.

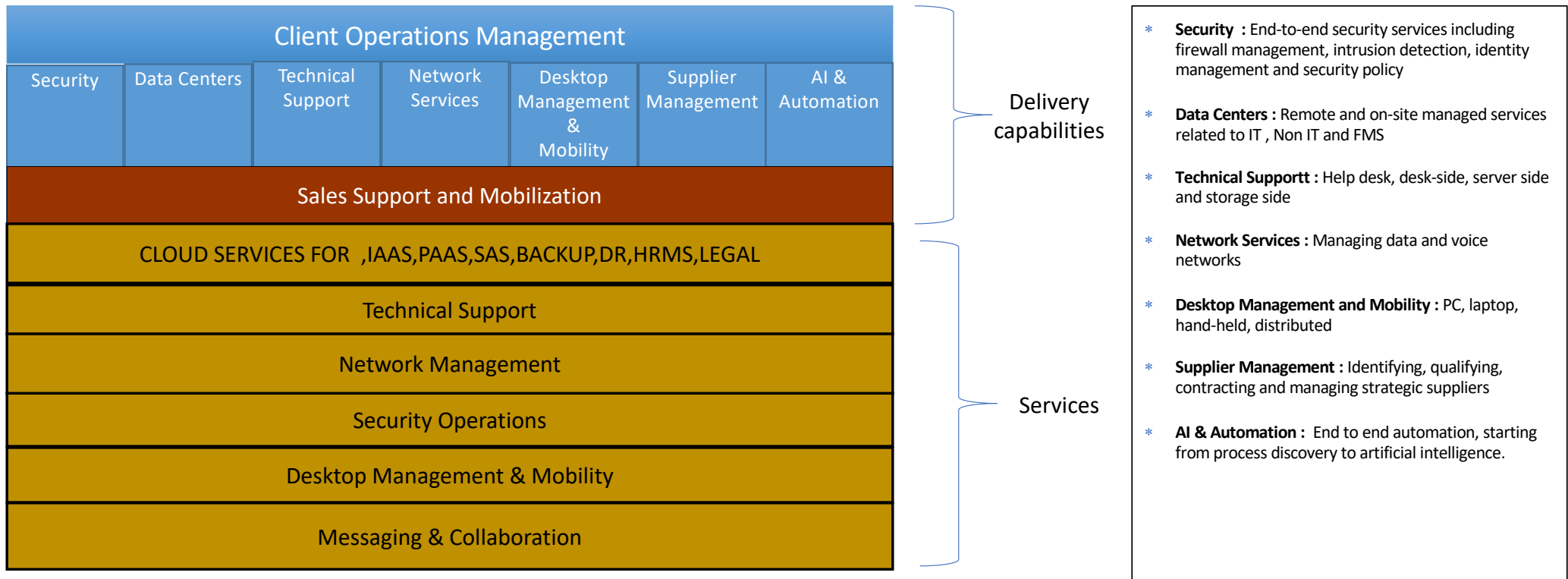
- Discover automation opportunities rapidly, accurately and non-intrusively
- Automate business processes using unattended/attended/cognitive bots; Manage and scale these bots
- Deliver end to end AI programs using Data, Knowledge and ML platforms
- Automate data science workflow using ML algorithms
- Solve typical business problems through AI powered plug & play applications



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# SDO – SERVICE DELIVERY OUTSOURCING



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## SDO – SERVICE DELIVERY OUTSOURCING



- IT Infrastructure Consulting Services
  - IT Landscape Analysis
  - Defining IT Road Map
  - IT Infrastructure Optimization
- IT Infrastructure Design and Deployment
  - Unified Messaging
  - Collaboration
  - Virtualization
  - Security Solution
  - Cloud Services

### Infrastructure Maintenance and support services

- Infrastructure Support
- Helpdesk Support

- Data Availability Services
  - Business Continuity Solution
  - Backup and Archival
  - Storage Consolidation and Optimization
- Application Supports Services
- Mobile Application Development
  - Application Development for Android platform
  - Application Development for IOS Platform both iPhone and iPad
  - Application Development for Windows Mobile
- Staff Augmentation Services
  - Strategic Outsourcing
  - Temporary Staffing
  - Direct Hire

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## CORE COMPETENCIES



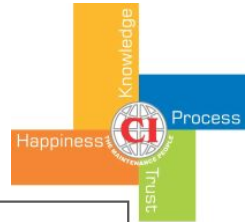
- Archival & Retrieval Technologies
  - Symantec Enterprise Vault
- Backup & Recovery Technologies
  - Veritas Backup
  - Symantec Net Backup
  - Data protector Backup
- Business Continuity Technologies
  - Symantec Cluster Server
  - Microsoft Cluster Services
- Communication & Collaboration Technologies
  - Microsoft Exchange
  - Microsoft Teams

- Directory Services Technologies
  - Microsoft Active Directory
- Security Solutions
  - Sophos UTM
  - Fortinet
  - Barracudda Soutions
  - Lucideustech Solutions
- System Automation Technologies
  - Microsoft System Center
  - ManageEngine Desktop Central
- Virtualization Technologies
  - VMware vSphere
  - Microsoft Hyper-V
  - Citrix Xen Server
  - Red Hat Virtualization
  - Citrix XenApp & Xen Desktop

- Storage Solutions
  - DELL EMC VNX Storage
  - HPE
- Cloud Technologies
  - Office 365
  - Microsoft Azure
  - AWS
- AI Technologies
  - EdgeVerve Discover
  - EdgeVerve AssistEdge
  - Infosys NIA

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# WHY CI ?



We target to achieve Customer Delight through our Efficiency, Quality, Cost effectiveness and Support Services. We are committed to provide Customer Satisfaction by measuring customer perception.



Professional & Vastly experienced top management Highly qualified and well trained associated. CI engineers are trained on various and latest OEM technologies. CI recruits, and retains highly skilled, trained and talented IT professionals by providing an exceptional working environment, ongoing industry relevant technical education and abundant career enrichment opportunities.



CI provides end to end solutions across all portfolios. We, at CI have strong work ethics and streamlined internal process for transparency. Customer satisfaction has always been our top priority & we have over a 95% customer retention rate. We provide a variety of solutions to address one problem statement

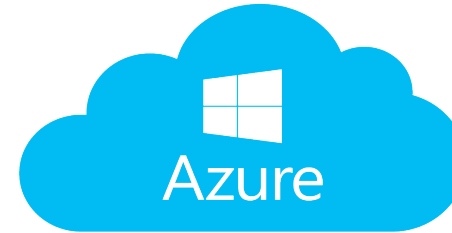
EFFICIENCY	<ul style="list-style-type: none"> <li>• Pragmatic approach to deliver professional and knowledgeable services</li> <li>• Multiple/Parallel Project Teams</li> <li>• Proven Delivery Methodologies and Process Standardization</li> <li>• Reliable Knowledge Repository</li> </ul>
QUALITY	<ul style="list-style-type: none"> <li>• Robust processes and rich documentation which leads to comprehensive quality system.</li> <li>• Customer Centric approach to service delivery</li> <li>• Quick ramp-up of resources without compromise on quality</li> </ul>
COST	<ul style="list-style-type: none"> <li>• Cost savings as deployment methodology of onsite and offsite in place</li> <li>• Rich design and deployment experience, hence less rework and commercial impacts.</li> <li>• Exclusive offering to support evolving business models to simplify complex IT environment</li> </ul>
SUPPORT	<ul style="list-style-type: none"> <li>• On-time, On-budget Project</li> <li>• Delivery. Focus on Communication &amp; Coordination</li> <li>• Enterprise class services model backed by SLAs</li> <li>• Optimized on-site/off-site delivery model</li> <li>• Satisfying support responses through superior technical skills</li> </ul>

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**PARTNERS**



**Hewlett Packard  
Enterprise**



**Veritas**



**NUTANIX**

**FORTINET**

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## CONTACT US



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